# Pay.SoftTelPay.com Privacy Policy

This Privacy Policy governs the manner in which Intedata Systems, Inc. collects, uses, maintains, and discloses information collected from users (each, a "User") of the Pay.SoftTelPay.com website ("Site"). This privacy policy applies to the Site and all products and services offered by Intedata Systems.

### Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, and in connection with other activities, services, features, or resources we make available on our Site. Users may be asked for, as appropriate, their name, email address, and mailing address. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities.

## Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer, and technical information about their means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

### Web browser cookies

Our Site may use "cookies" to enhance User experience. Users' web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies or to alert them when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

### How we use collected information

Intedata Systems, Inc. collects and uses Users personal information for the following purposes:

- To improve customer service Your information helps us more effectively respond to customer service requests and support needs.
- To send Billing Notifications, Payment Receipt emails, or Responses - The email address Users provide will only be used to email Billing Notifications and respond to their inquiries, and/or other requests or questions. This Site Does Not Send Out Unsolicited Emails!
- The Email addresses <u>notifications@mail.viewmybill.net</u> and <u>softtelpay@mail.viewmybill.net</u> are used to send notifications and payment receipts.

## How we protect your information

We adopt appropriate data collection, storage, processing practices, and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information, username, password, transaction information, and data stored on our Site.

Sensitive and private data exchange between the Site and its Users happens over an SSL-secured (Secure Sockets Layer) communication channel. SSL causes your browser to encrypt all of the information you enter before transmitting it to our secure server. SSL technology, an industry standard, is designed to prevent someone other than the operator of a website from capturing and viewing your personal information.

## **Sharing your personal information**

We do not sell, trade, or rent User personal identification information to others.

## Changes to this privacy policy

Intedata Systems, Inc. has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

## Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

## Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

Intedata Systems, Inc. - viewmybill.net 113 East Fifth Street Mountain Home, AR 72653

Phone: 870-425-3838

Email: support@intedata.com

This document was last updated on March 30, 2023